

Clubsport
29 High Street
Ross on Wye
Herefordshire
HR9 5BZ



Phone number 01989 762424

Clubsport School uniform Link:

<https://www.clubsport.co.uk/product-category/all/schooluniform/primaryschools/goodrich-primary-school/>

Dear Parents and Guardians,

Firstly, Clubsport in Ross on Wye would like to say a big “thank you” for all your support during this difficult time. We would like to assure you all that Clubsport employees are here to support you and your families throughout this period and will do all that we can to make the purchasing of school uniform as easy and stress free for you as possible.

We would like to share with you the measures we have implemented in store ensuring that both you and our families can shop and work in a safe environment.

1. The government has recently changed their social distancing guideline from two metres to one metre plus. We are limiting the number of people in store at any one time and can safely permit two households in store, subject to mitigation measures being in place.
2. At busier times this means we are operating a strict queuing system for entry into the store, so we would urge you to shop early for your uniform for the new school year.
3. We are offering a new uniform appointment service free of charge where you can book a 20-minute private appointment, where we will provide advice on the perfect school uniform for your children. With this new service, we are extending our trading hours for our new uniform appointment service and the timetable of availability can be viewed below.

Clubsport Ross on Wye’s Uniform Appointment Service Timetable

Week 1/ July 20th -5.30pm-8pm

Week 2/ July 27th -5.30pm-8pm

Week 3/ August 3rd and 7th-5.30pm-8pm

Week 4/ August 10th and 14th 5.30pm-8pm

Week 5/ August 17th,19th and 21st 5.30pm-8pm

Week 6/ August 24th,26th and 28th 5.30pm-8pm

Week 7/August 31st 9am to 5.30pm

Week 7/September 1st and 2nd 5.30pm-8pm.

Please use following link to book an appointment:

<https://outlook.office365.com/owa/calendar/ClubSportRossonWye@clubsport.co.uk/bookings/>

4. We are still providing our Click and Collect Service and Uniform Courier Service, where you can either order online and collect in store, or have your goods delivered to your chosen address. Please note, if you would like to use our uniform courier service, there will be an additional delivery fee of £4.95 added onto your order.
5. When you enter the store, please make use of the hand sanitizer readily available at the entrance.
6. We have introduced counter mounted sneeze guards on all tills.
7. Our colleagues have been issued with PPE. Please do not be offended, it's for you, your families and our colleagues' protection.

Once again, we would like to extend our sincere thanks to you and your family for your continued support. Stay safe and see you all soon.

Kind regards

Ethan Molyneux

ClubSport Ross On Wye